# COVID-19: Work From Home Support

Let us help assist your business by providing the tools to allow your employees to Work From Home and Lower Costs





### Work From Home Teleconferencing Software Without the Financial Burden

We understand that it's critical that you can continue to communicate with your customers—and you need to quickly get your employees connected as you shift to a work from home (WFH) business. AIS is dedicated to providing you options to continue operating remotely and securely. Here are our WFH options with offers from our partners:

### **RingCentral®**

Ring Central® Softphone:

Cloud based communications

Cloud-based communications and collaboration software for today's mobile workforce. Through this program, we are offering <a href="three">three</a> months <a href="FREE">FREE</a> on RingCentral's Softphone VoIP calling services. A softphone is an all in one desktop solution with a softphone, fax, text, and video conferencing.



- Intermedia® AnyMeeting Pro®
   and Webinar Pro: Intermedia is a
   leading one-stop-shop for Unified
   Communications, Exchange email,
   VoIP, file sharing, and other business
   cloud services. Through our program
   we are offering:
  - » AnyMeeting Pro is an online video conferencing and meeting tool for businesses of any size. It's available on desktop and mobile devices so you can host a meeting anywhere. With AnyMeeting Pro, remote workers can hold global on-line meetings, using high definition video and audio conferencing, screen sharing, call recording, chats, note-taking and more, with • no restrictions on the duration or the location of your meeting. An unlimited amount of licenses of AnyMeeting Pro is available for FREE through December 31, 2020.
  - » Webinar Pro: Webinar Pro enables companies to hold larger live broadcast events for up to 200 people, such as corporate all-hands meetings, webinars, lectures, religious services, and other virtual events. One FREE Webinar Pro License for your business and each of your business customers.



• Lifesize®

is a leading provider of 4k video conferencing solutions, applications and collaboration tools for business. Through our program, we are offering a FREE six-month Standard subscription to the LifeSize video conferencing platform so you can have unlimited meetings (90 min. per call), host up to 100 participants, meet for up to 24 hours at a time, access to their centralized management console, online and chat support.

## Office 365

Microsoft® Office 365®:

E1 Licenses <u>FREE for 90 days</u>. The E1 package includes their web-based Office apps and business services. You will get email, file storage and sharing, meetings, and instant messaging. This also includes their collaboration tool and platform TEAMs. Each license allows users to install their Office mobile apps on up to 5 tablets or phones so you can access their apps anywhere.







### **Additional Financing Offers**

During this time, AIS understands that every business may need additional support to weather the current climate. AIS and our partners may offer even more support for your business without adding additional costs. Contact your Business Technology Consultant to discuss these options:

- Reduced Monthly Payments
- 30, 60, and 90-day payment-FREE options
- Rest and Paused Monthly Payment Programs
- Right size contracts and technology options to meet your business or financial needs.

#### **Safety First: Measures We Are Taking**

When visiting your business, please rest assured of the new safety procedures we are taking. Here's how:

- Follow all CDC health recommendations.
- Internal cleaning initiatives of all AIS facilities. We've amplified all of our cleaning efforts throughout all AIS facilities. We're thoroughly following all disinfecting procedures, especially for high-touch surfaces, equipment, and work areas.
- Continuous communication to all staff with updated safety standards.

- We notify all our staff members continually of the importance of following our guidelines to help limit the spread of the virus. Some of these preventative actions include washing hands often with soap and water for at least 20 seconds, avoiding close contact with people who are sick, and staying home when sick.
- Utilize hand sanitizing spray before, during, and after any contact with a business, equipment, or staff members.
- Disinfecting towel use when servicing all equipment including glass and control panels before leaving your site.
- All open support tickets or projects will be handled remotely whenever possible. If your needs cannot be met remotely, we plan to review it on a case-by-case basis to ensure the safety of our customers and employees.
- Temporary suspension of all travel and in-person demonstrations when required by leveraging video conferencing and telephony platforms.
- As a technology solutions company, we are using exceptional technology tools to enable our customers with advanced videoconferencing, virtual training, and remote work collaboration.

### **Other Offerings**

As you and your employees WFH, we will provide the technology for output or scanning for your home offices, delivered and installed right to you. Here are our safety procedures in doing so as your health is our top priority:

- We follow all CDC health recommendations.
- Internal cleaning initiatives of all AIS facilities.
- Continuous communication to all staff with updated safety standards.
- Utilize hand sanitizing spray before, during, and after any contact with a business, equipment, or staff members.
- Disinfecting towel use when servicing all equipment including glass and control panels before leaving your site.
- Temporary suspension of all travel and in-person demonstrations when required by leveraging video conferencing and telephony platforms.

Please reach out to us to take advantage of our services and partner offers that support any size business with remote work technology.





